

Ordering ReadyWrap and Hosiery via Homecare by NWOS (North West Ostomy Supplies) or Daylong

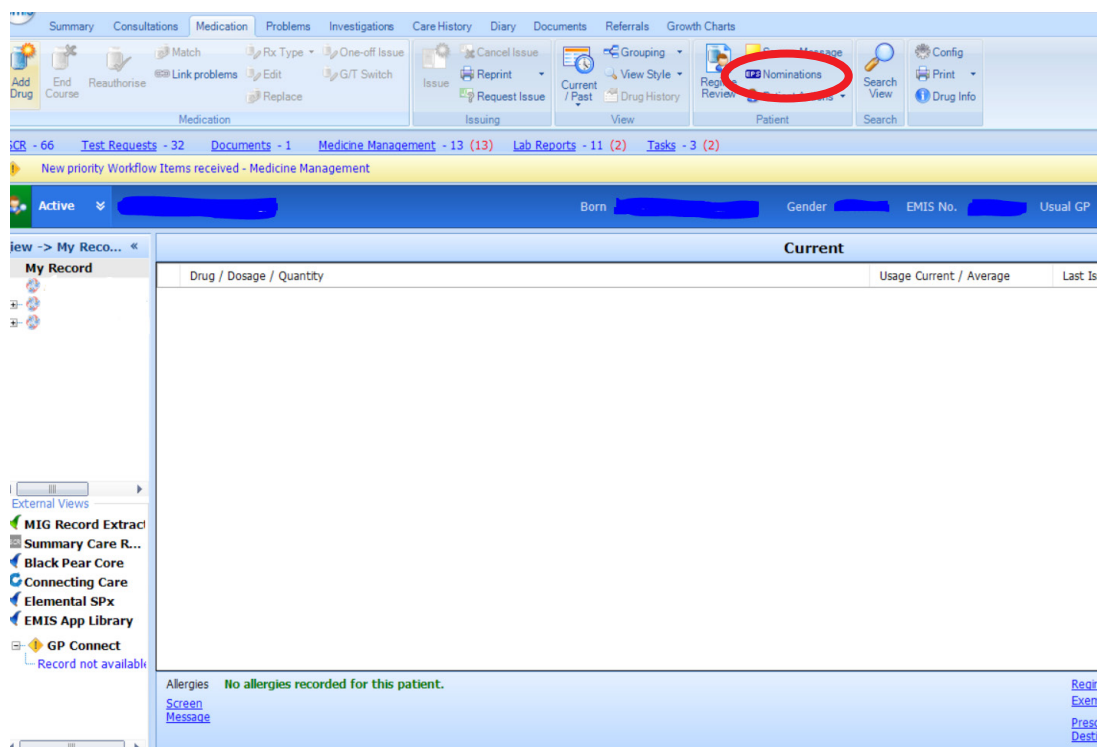
Using Homecare by NWOS or Daylong means:

- ✓ Fastest method of processing compression garment prescriptions
- ✓ Tracking of prescription via Customer Services
- ✓ Posted directly to patient's home address or alternative nominated address i.e clinic

This is a step-by-step guide on how to utilise these services electronically within EMIS.

Step 1:

Once you have opened the patient's EMIS records, open their medication screen.
Click on the box highlighted 'Nominations'



TIP! If this box is 'greyed' you need to insert your smart-card

Step 2:



This box will pop up, click on the highlighted box ‘Find’ under the ‘Appliance’ section.

Manage EPS Nominations

Manage the pharmacy nominations for [redacted]



Primary

(none)
(address)

 Find
 Remove


Appliance

(none)
(address)

 Find
 Remove

Dispensing Doctor

(none)
(address)

 Remove

OK

Cancel

Step 3:

In the box that pops up, delete all of the words in the boxes ‘Name’ and/or ‘Postcode’.

You can search for Homecare by NWOS or Daylong using the following:

Homecare by NWOS: either type “north west ostomy” into the name box (as seen in the pictures) or type the post-code WN7 3XJ

Daylong: either type “daylong” into the name box (as seen in the pictures) or type the post-code DE7 5UD

It will then take you to the box in Step 2. Click OK.

Dispensing Contractor Search

Use this dialog to search for a new dispensing contractor
You are currently searching for an Appliance Pharmacy

Name

north west

Postcode

Include Address ☐

Street

Town

Search

Code	Name	Address	Telephone
FTD28	North West Ostomy S...	Leigh Centurion, Green Fold Way, WN7 3XJ.	0800 3167117

OK

Cancel

Dispensing Contractor Search

Use this dialog to search for a new dispensing contractor

You are currently searching for an Appliance Pharmacy

Name

daylong

Postcode

Include Address

☐

Street

Town

Search

Code	Name	Address	Telephone
FJ708	Daylong	Unit 5 Heritage House, Soloman Road, Derbyshire, DE7 5UD.	0115 8508850

OK

Cancel

Step 4:

You'll notice at the bottom of the page, with the box highlighted in red, that the Appliance Nomination is now set up for Homecare by NWOS or Daylong

Issue

Active

MINNIE, Mouse (Misc)

Born 20-Mar-1996 (27y)

Gender Female

EMIS No. 500160

Usual GP (Dr)

Current

Drug / Dosage / Quantity	Usage Current / Average	Last Issue Date / Authoriser	Last Issue Number / Method
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Acute

A

CD Diamorphine 5mg powder for solution for injection ampoules 10mg via syringe driver over 24 hours, 10 ampoule

B

Kenalog Intra-articular / Intramuscular 40mg/1ml suspension for injection vials (Bristol-Myers Squibb Pharmaceuticals Ltd) (Personally Administered) 1 vial injected, 1 vial

C

CD Morphine sulfate 10mg/1ml solution for injection ampoules 10mg via syringe driver over 24 hours, 10 ampoule

D

Depo-Provera 150mg/1ml suspension for injection pre-filled syringes (Pfizer Ltd) As Directed, 1 pre-filled disposable injection

E

Co-codamol 30mg/500mg tablets One To Be Taken Four Times A Day, 30 tablet

F

Dihydrocodeine 30mg tablets One To Be Taken Four Times A Day When Required, 30 tablet

G

Rabies vaccine powder and solvent for suspension for injection 1ml vials As Directed, 1 vial

H

Paracetamol 500mg tablets One To Be Taken Every 4-6 Hours Up To Four Times A Day, 32 tablet

Repeat dispensing

I

gliclazide 80mg tablets One To Be Taken Daily With Breakfast and evening meal, 112 tablet

Pharmacy Text - New pt to eRD

0 of 3

J

Metformin 500mg tablets take 2 with breakfast and 2 with evening meal, 224 tablet

Pharmacy Text - New pt to eRD

0 of 3

K

Ramipril 2.5mg capsules One To Be Taken Each Day, 56 capsule

Pharmacy Text - New pt to eRD

0 of 3

Allergies

No allergies recorded for this patient

Appliance Nomination

North West Ostomy Supplies FTD28 (Leigh Centurion, Green Fold Way, WN7 3XJ)

Reimbursement Date

Exemption Expiry Date

Prescription

MINNIE, Mouse (Misc)

Resuscitation status (hover for...

Blood Test Due (hover for det...

ACEI or ARB monitoring advised

No ethnicity recorded

Terminal Care Patient

Reasonable adjustments recor...

Step 5:

Now click on the 'Add Drug' and search for the ReadyWrap products or hosiery items you want patient to have.

Generic / Trade Switch Online Visibility Drug Information Medication Review Local Mixtures My Record

Born Gender EMIS No.

Name: ReadyWrap foot CT wrap long medium left Black (Lohmann & Rauscher)

Dosage:

Quantity: 1 device Duration: 28 Day(s)

Rx Types: Acute

Authorising Clinician:

☐ Private ☐ Personally-administered ☒ Use DAC ☐ For STI – free of charge

Pack Details

Description	Price	Supplier
1 device	£40.33	Lohmann & Rauscher

Optional Prescription Information

Selected Drug - ReadyWrap foot CT wrap long medium left Black (Lohmann & Rauscher)

No Warnings Found

Add Another Issue Issue Later Cancel

Tip! Ensure this box is checked for the prescription to be sent electronically “Use DAC”

Step 6:

When you have done all of the above steps, you will then want to request an issue of this prescription as you would do for a normal prescription. You'll notice in the box highlighted in red, it says the EPS script (electronic prescription) will be sent direct to the appliance.

Authoriser Medication Regime Review Change All Change Selection Pharmacy Message Patient Message Add Task Comment Nominations

Urgency Workflow Priority

Patient Name:

EPS - Direct to Appliance Pharmacy North West Ostomy Supplies (FTD28) Leigh Centurion, Green Fold Way, WN7 3XJ

To Be Signed By: Prescriber's Details Urgency: Immediate (Creates EPS v2 Signing Task)

ReadyWrap foot CT wrap long medium left Black (Lohmann & Rauscher) As Directed, 1 device Acute Issue

Total Approximate NHS Cost: £40.33

Printer: Kyocera ECOSYS P2040dn KX Store Postdate: 01-Feb-2024 Separate Non-GP

Request Forward and Complete Cancel

If “EPS – Direct to Appliance Pharmacy” is not there, click the “Change All” and select EPS (as below). If these options aren't there, go back to Step 5 and ensure the “Use DAC” box is checked and your smart card has been inserted..

The screenshot shows a software window titled 'Issue'. At the top, there are tabs for 'Authoriser', 'Medication Regime Review', 'Urgency', and 'Workflow Priority'. Below these, there are buttons for 'Change All', 'Change Selection', 'Pharmacy Message', 'Patient Message', 'Add Task Comment', and 'Nominations'. A dropdown menu is open, showing options for 'EPS - Direct to Appliance Pharmacy' and 'EPS - Any Pharmacy'. The 'EPS - Any Pharmacy' option is selected. Below the dropdown, there are fields for 'Patient Name', 'NHS Print', 'Out Of Hours (No Print)', 'Record Hospital (No Print)', 'Record For Notes (No Print)', 'Handwritten', 'Over The Counter (No Print)', and 'Private Script'. The 'Urgency: Immediate' status is displayed, along with a note '(Creates EPS v2 Signing Task)'. At the bottom, there is a 'Total Approximate NHS Cost: £40.33' and a 'Request' button.

‘EPS - Any Pharmacy’ is selected, you will need to contact Homecare by NWOS or Daylong Direct that a prescription has been sent to them with the patient’s details; if you don’t do this step, the prescription will be sat in the spine and not processed.

Patient should receive their compression garment within two weeks, to their home, unless otherwise stated.

Contact details for Homecare by NWOS
 Contact **0800 243 103**, text **07464 986 747**,
 or email **homecareorders@nwossurgical.co.uk**

Contact details for Daylong Direct
 Contact **0800 195 0160**,
 or email **prescriptions@daylongdirect.co.uk**

For further support please contact our
Customer Services Team on **08450 606707** or
 email at **customerservices@uk.lrmed.com**