

Ordering ReadyWrap® and Hosiery via Homecare by NWOS (North West Ostomy Supplies) or Daylong Direct

Using Homecare by NWOS or Daylong Direct means:

- ✓ Fastest method of processing compression garment prescriptions
- ✓ Tracking of prescription via Customer Services
- ✓ Posted directly to patient's home address or alternative nominated address i.e clinic

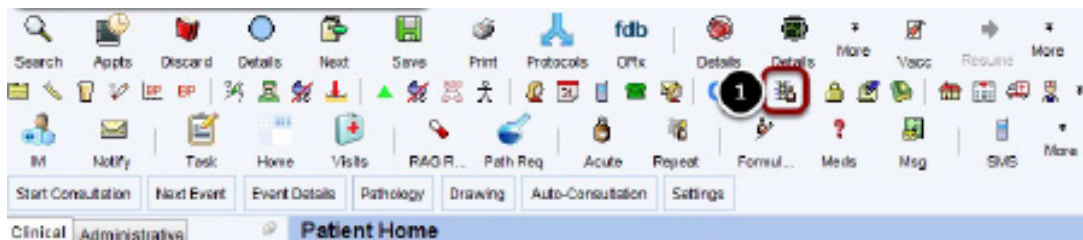
This is a step-by-step guide on how to utilise these services electronically within SystemOne

There are 2 ways that you can nominate an Appliance Contractor within SystemOne.

Option 1. Click on the “Select the nominated pharmacies for ETP” icon on the toolbar, as shown below, once you’ve opened a patient’s record.

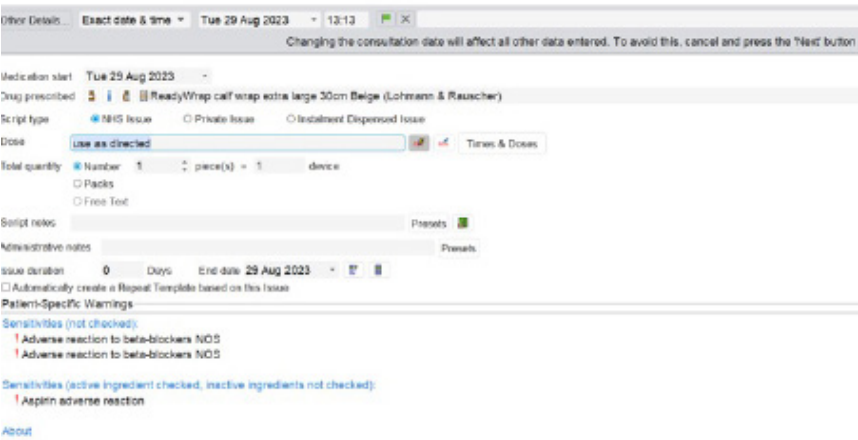
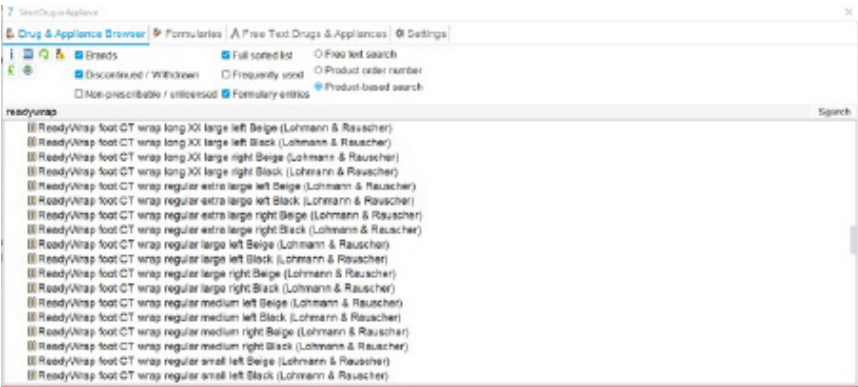
Option 2. After prescribing a ReadyWrap® or Hosiery (Activa®/ActiLymph®), and either “pressed print” or “save record”, the image below will pop up. This gives you the option to select the “nominated dispenser” by the ETP icon.

Follow this step-by-step guide to nominate a dispenser.



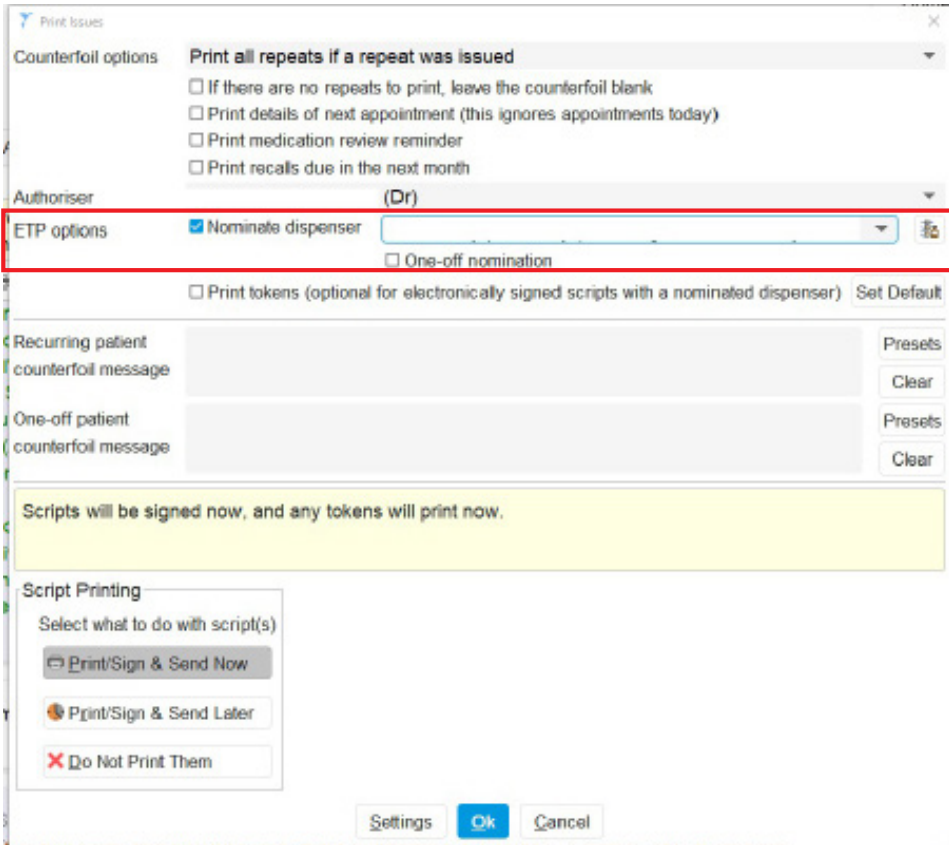
Step 1:

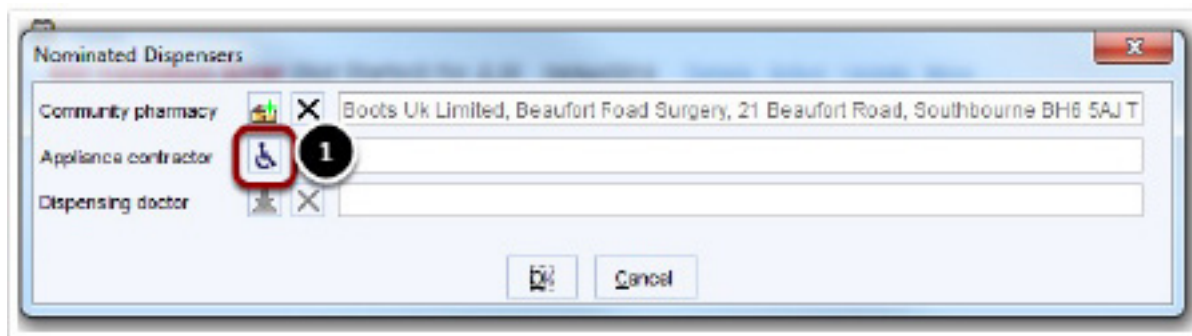
Search for the compression garment you are looking to prescribe and follow your usual steps until you get to the “print issue” box.



Step 2:

Once you get to this page (image below), follow these steps:





- Select appliance contractor and search for Homecare by NWOS or Daylong Direct via post-codes; Homecare by NWOS WN7 3XJ and Daylong Direct DE7 5UD
- Click 'confirm' and then 'ok'
- Appliance nomination is now set-up. This means that the compression garments can be sent electronically to either Homecare by NWOS or Daylong Direct

Tip! You need to have your smart-card inserted to do this function

Patient should receive their compression garment within two weeks, to their home, unless otherwise stated.

Contact details for Homecare by NWOS

Contact **0800 243 103**, text **07464 986 747**,
or email **homecareorders@nwossurgical.co.uk**

Contact details for Daylong Direct

Contact **0800 195 0160**,
or email **prescriptions@daylongdirect.co.uk**

For further support please contact our

Customer Services Team on **08450 606707** or
email at **customerservices@uk.lrmed.com**